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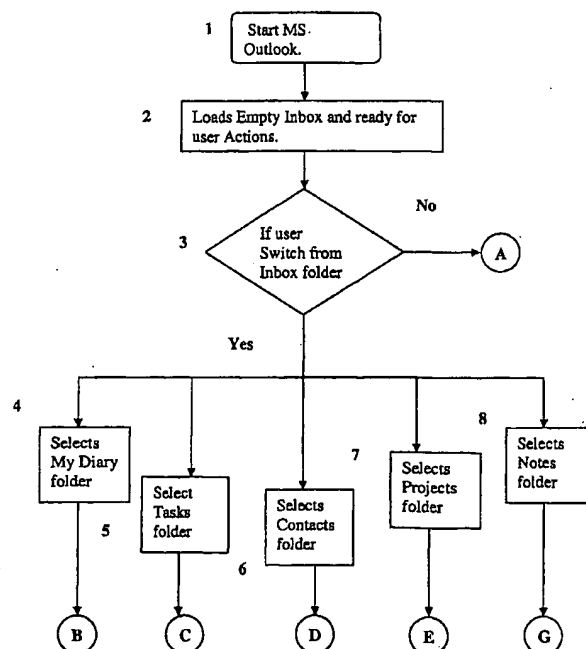
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(54) Title: **SYSTEM FOR CUSTOMISING OUTLOOK**



(57) Abstract: A COMM Addin for Microsoft outlook, the COMM Addin adding a plurality of menu buttons to at least one page of Microsoft outlook viewable on a users screen, the menu buttons operable by the user, such that when the user receives a mail item in the users inbox operation of one button enables the user to reply to the mail item, forward the mail item, or create a new item entry and the mail item is respectively copied to the reply, forwarded message or new item entry, and further wherein the mail item is removed from the inbox.



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